

Acute Care in the Home for High-Complexity Patients

In-home care, telemedicine, and extended follow up services to decrease risks of hospitalizations and re-admissions.



90^{min}

Guaranteed SLA
to get the provider in the patients home.
Average time: 43 mins.

31%

Readmission Reduction
We drive a 31% decrease in 30-day readmissions across high-complexity populations

91%

Treated In-Home
91% of high complexity patients were treated in place and were able to avoid hospital visits

89

NPS
We regularly deliver an industry leading net promoter score from patients and providers.

Innovative Models of Care:

Recovery at Home™

Comprehensive, customized care transitions program for improving outcomes and eliminating avoidable readmissions

Rapid Advanced Care™

Specialized care teams respond on-demand to address your patients' needs, eliminating preventable acute utilization.

Acute Care @ Home™

Our in-home care team provides integrated services that improve observation and inpatient throughput, reduce patients' length of stay, and maintain high standards of quality care, patient safety, and satisfaction.

How We Are Different:

- 100% At-Risk for Delivering Care Outcomes
- Integrated & Referred by Existing Care Team
- Rapid Response for High Acuity Needs

TOP CONDITIONS

Abdominal pain
Cough
Fever
Gastrointestinal symptoms
Tube / Drain problems
Urinary symptoms
Weakness

MOBILE CARE EQUIPMENT:

Intravenous fluids
Medications
(antibiotics, antiemetics, diuretics, insulin, steroids [IM, IV, neb, PO])
Sutureless wound closure
Urinary catheter

OUR DIAGNOSTIC TOOLS:

Antigen testing
(COVID-19, GAS, influenza, RSV)
Blood chemistry
(CMP, HbA1c, H/H, INR / PT, lipid panel)
Electrocardiography
Fecal occult blood
Mobile x-ray
Point-of-care ultrasound
Pulse oximetry
Urinalysis