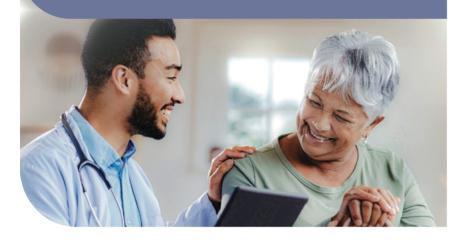
# *my*Laurel™

## Acute Care in the Home for High-Complexity Patients

decrease risks of hospitalizations and re-admissions.



## **Guaranteed SLA**

to get the provider in the patients home. Average time: 43 mins.

## Readmission Reduction

We drive a 31% decrease in 30-day readmissions across high-complexity populations

#### **Treated In-Home**

91% of high complexity patients were treated in place and were able to avoid hospital visits

## **NPS**

We regularly deliver an industry leading net promoter score from patients and providers.

#### Innovative Models of Care:



## Recovery at Home™

Comprehensive, customized care transitions program for improving outcomes and eliminating avoidable readmissions



## Rapid Advanced Care™

Specialized care teams respond on-demand to address your patients' needs, eliminating preventable acute utilization.



## Acute Care @ Home™

Our in-home care team provides integrated services that improve observation and inpatient throughput, reduce patients' length of stay, and maintain high standards of quality care, patient safety, and satisfaction.

## **How We Are Different:**

- 100% At-Risk for Delivering Care Outcomes
- Integrated & Referred by Existing Care Team
- Rapid Response for High Acuity Needs

### TOP CONDITIONS

Abdominal pain

Cough

**Fever** 

**Gastrointestinal symptoms** 

Tube / Drain problems

**Urinary symptoms** 

Weakness

#### MOBILE CARE EQUIPMENT:

Intravenous fluids

## Medications

(antibiotics, antiemetics, diuretics, insulin, steroids [IM, IV, neb, PO])

Sutureless wound closure

Urinary catheter

#### **OUR DIAGNOSTIC TOOLS:**

Antigen testing (COVID-19, GAS, influenza, RSV)

**Blood chemistry** (CMP, HbA1c, H/H, INR / PT, lipid panel)

Electrocardiography

Fecal occult blood

Mobile x-ray

Point-of-care ultrasound

Pulse oximetry

Urinalysis